



Vehicle lease terms

Rentis general terms of vehicle lease

The following arrangements and terms specifically determine the rights and obligations of the parties to the lease agreement, whose subject is the lease of the car (vehicle) specified in the lease agreement concluded between the **Client** (also referred to as the "**Lessee**") and the authorized representative of Rentis S.A., seated in Warsaw at al. Krakowska 204, Tax Identification Number 5222993398, National Business Registry Number 145923560, or Rentis S.A. specifically referred to in the agreement as "**RENTIS**" or the "**Lessor**"

1. Legal aspects, Client's position, provisions of the Agreement

1.1. The subject of the agreement with **RENTIS** is exclusively the lease of the car or motorcycle (also referred to as the vehicle) together with optional additional equipment.

1.2 The subject of the lease agreement is the vehicle belonging to a group of vehicles specified by the Client and not the exact type or make of the vehicle.

1.3. The lease agreement specifies the rights and obligations of both parties, i.e. **RENTIS** and the Client, and all matters unsettled therein are regulated by these general terms and the Civil Code or provisions of the separate agreements, a party to which is the Client, and which influence the rights and obligations of the Parties, in particular assistance type contracts (hereinafter referred to as the separate agreements.)

1.4. In the case the car is leased by more than one person, they shall bear joint responsibility.

2. Minimum age of the Lessee, driver's license, documents necessary to conclude the lease agreement

2.1. The Lessee or a person indicated by him or her and listed in the agreement as a driver shall be the only driver of the car. The Lessee is responsible for conduct of other drivers as well as for his or her own. A driver must possess:

- in the case of lease of a Mini and Economic class vehicle, the driver must be at least 21 years old and the holder of a driver's license, category B, for at least one year.

- in the case of lease of a Compact class vehicle, the driver must be at least 23 years old and the holder of a driver's license, category B, for at least one year.

- in the case of lease of a Family, Family Premium, Premium, Luxury, SUV, Hybrid, Light Commercial and other class vehicles, the driver must be at least 28 years old and the holder of a driver's license of respective category, for at least three years.

The Lessee declares that the Lessee and the car drivers will meet the requirements set out in this point at any time during the lease. The Lessee declares that the Lessee and the drivers of the car have an active (current) right to drive motor vehicles on the territory of the Republic of Poland in the category entitling them to drive a rented vehicle, ie the rights have not been suspended or revoked



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2.2. The Lessee is obligated to show the Lessor, not later than on the execution of the lease agreement and release of the subject of the agreement, documents confirming that he or she meets the requirements specified in point 2.1 above, which means that in the case the Lessee lists other person as a driver, he or she should provide the documents (copies) of this person, including driver's license.

2.3. In order to execute the lease agreement and release the subject of the said agreement the Lessee shall present two documents confirming his or her identity or, in the case of companies, an extract from the National Court Register/Central Registration and Information on Business (dated not later than 1 month) and two identity documents of a person/persons authorized to represent the said company.

3. Use, limitations of use.

3.1. The Lessee shall be provided with a fully operational vehicle that is free of any faults and defects (any comments concerning technical condition, interior or exterior look, and visible defects shall be included in the transfer and return protocol, which constitutes an integral part of the agreement).

3.2. The Lessee undertakes to use the car according to its designation, properties and manufacturer's instructions (included, among others, in the owner's manual located in every car or available at Rentis agency), guidelines of the Lessor, and in accordance with traffic regulations. The Lessee is not allowed to use a car for other purposes that go beyond the provisions of the lease agreement, general terms of car lease, and in particular for purposes not related to its normal operation, use of the subject of the agreement, including car rallies, car tests, transport of flammable, toxic or dangerous materials, participation in illegal activities even when they are not subject to imprisonment.

3.3 The Lessee undertakes to take care of the vehicle and maintain its good condition, with special regard to its properties, interior and exterior look, and requirements specified by law. Good condition of a vehicle shall be a condition not worse than on its release, considering its wear and tear resulting from proper use.

3.4. All irregularities related to the technical condition of the vehicle shall be observed. The Lessee is obliged to monitor the vehicle's condition on a regular basis – daily control of levels of oil, windscreen washer, coolant, and brake fluid as well as control of lights in order to make sure they meet the requirements necessary for safe driving. In the case the dashboard warning lights come on the Client is obliged to notify the Lessor by calling the phone number provided by the Lessor in the lease agreement.

3.5. The Lessee is not entitled to release the car to any third party for free usage or sublet.

3.6. It is prohibited to smoke, transport animals or haul other vehicles with the leased car. Subject to point 7.9 below, in the case of violation of any prohibition stipulated in the above sentence, the Lessee shall be obliged to pay the contractual penalty specified in the Lessor's price list.

3.7. It is strictly prohibited to drive the car under the influence of alcohol or other intoxicating substances, in particular narcotics and psychoactive substances.

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3.8. It is prohibited to transport more persons in the vehicle than specified in its registration card. It is forbidden to transport goods above the specified load, flammable materials or goods soiling the subject of the lease and it is prohibited to haul other vehicles and trailers.

3.9 The Lessee is obliged to properly secure the vehicle against theft and break-in (according to common practice), in particular it is prohibited to leave car documents and keys inside the vehicle and it is necessary to properly lock the vehicle.

3.10. The Lessee is not allowed, without the prior written consent of the Lessor, to change the vehicle's designation or make any changes in the vehicle, in particular install any additional equipment.

4. Fees for lease, insurance, costs

4.1. Lease fee (lease rate) is specified each time in the lease agreement and paid in advance.

4.2. The vehicle is subject to comprehensive, liability, and accident insurance.

4.3. However, the vehicle insurance scope does not include any losses i.e. does not include the losses in the cases shown below and in point 4.4.:

- a) escape from a place of accident or collision by a driver,
- b) submission of an untrue statement on a place of, time of, circumstances of and reasons for a loss,
- c) driving a vehicle in the state after having taken narcotics or psychotropic agents, under the influence of alcohol and without a valid driving licence,
- d) leaving the territory of the Republic of Poland by vehicle without the Lessor's consent,
- e) failure to fulfil obligations by the Lessee required by the Insurer, resulting in refusal to pay compensation due to the Lessee's fault,
- f) exceeding the speed limit or vehicle's load capacity or another infringement of road traffic provisions in force in a place where an accident or collision occurs,
- g) participation in competitions, rallies, races, shows and other type of events,
- h) use of untrue data and/or documents by the Lessee in order to rent a vehicle.

4.4. The insurance does not cover car theft if the Lessee does not return the car keys or/and vehicle documents to the Lessor and if the vehicle has not been properly secured against car theft or break-in. In such a case the Lessee bears liability according to principles specified in point 7.2., and the Lessee who is not a consumer within the meaning of article 22¹ of the Civil Code, bears liability according to principles specified in point 7.3.

4.5. The Lessee undertakes to cover any costs related to use and operation of the vehicle, in particular the costs of fuel, lubricants, and technological fluids, fees, and other charges related to the possession and use of vehicle, as well as costs of parking, traffic tickets, proceedings in petty offence, criminal, and civil cases, possession and use of the vehicle by the Lessee (except the cases that are the responsibility of the Lessor) and other costs indicated herein, including repairs that are the responsibility of the Lessee.

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4.6. The vehicle is handed over to the Renter with a full fuel tank and clean interior, and must be returned in the same condition, i.e. with a full fuel tank and clean interior. Otherwise, subject to item 7.9., The Lessee shall be obliged to pay the contractual penalty indicated in Appendix no. 1 to the Lessor.

4.7. In the case the Lessee fails to return the car within the time period specified in the agreement (subject to provisions of point 4.8), the Lessee is obliged to pay the Lessor the contractual penalty in the amount of 300% of the daily lease rate for every commenced day. Regardless of the penalty, the Lessor (or the authorized person/entity) is entitled to undertake actions specified in point 10.3. The above sentence does not apply to the Lessee who is a consumer within the meaning of article 22¹ of the Civil Code.

Subject to point 4.8 and 7.9., the Lessee who is a consumer within the meaning of article 22¹ of the Civil Code, on account of failure to return the vehicle in the time period specified in the agreement, shall pay the Lessor the lease rate being currently in force for each day of lease (125% of the applicable rental rate).

4.8. Extension of the lease period is possible upon receipt of the Lessor's consent and prepayment of the lease rate – for an extended lease period – via bank transfer to the Lessor's account or by credit card at the Lessor's seat. In the case the Client fails to meet the requirements specified in the above sentence, the Lessor (or the authorized person/entity) is entitled to undertake actions specified in point 10.3.

4.9. Due to the fact that the lease agreement is concluded for the definite time period, even if the vehicle is returned by the Lessee before the expiration date of the agreement or is collected later, the lease fee (lease rate) must be paid in full for the entire lease period specified in the lease agreement. The amount paid for the unused lease period is not subject to reimbursement. Point 4.9 does not apply to the Lessee who is a consumer within the meaning of article 22¹ of the Civil Code.

5. Terms of payment, deposit.

5.1 In the case the payment is made via bank transfer, the payment date shall be the date of crediting the Lessor's account.

5.2. Deposit for securing any claims of the Lessor against the Lessee arising from the agreement is specified in the agreement and its amount depends on the vehicle class. In the case of the Lessee who is a consumer within the meaning of article 22¹ of the Civil Code the deposit shall include the additional amount of PLN 4000 which serves as the Lessor's claim security on account of the contractual penalty (of PLN 4000) in the case of the vehicle's total damage (noted by the insurer). In the case noted damage is not total, the unused payment made as security shall be returned to the Lessee within a 3 month period from the vehicle's return. The above sentence is not applicable if no damages to the vehicle were noted upon the vehicle's return and in respect of the acceptance report; then such unused payment shall be returned in accordance with the principles specified in point 5.3.

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5.3. The deposit is unblocked on the Lessee's credit card subject to the following sentence immediately after appropriate return of a car and appropriate performance of the lease agreement. Actual deposit release time is dependent each time on the Lessee's bank (card issuer). If the deposit is not released by the bank within 14 days, it is necessary to contact the bank being the issuer of the card.

5.4. The Lessee is obliged to pay the lease rate and costs of ordered services e.g. car seat lease (in advance) and other fees, with a credit card or via bank transfer to the Lessor's bank account.

5.5. Deposit is secured with one credit card secured by PIN code (or two credit cards for cars of Family, Premium, SUV, and Luxury class).

5.6. The entity responsible for credit card processing is PayPro S.A. Agent Rozliczeniowy, ul. Kancelarska 15, 60-327 Poznań, entered into the register of entrepreneurs of the National Court Register kept by the District Court in Poznań Nowe Miasto Wilda, VIII Economic Division of the National Court Register under KRS no. 0000347935, Tax Identification Number 7792369887, Business Registry Number 301345068.

6. Withdrawal from and termination of the agreement.

6.1. The Lessor has the right to terminate the lease agreement with immediate effect (by means of phone call – conversation or/and text message), if the Lessee violates important provisions of the agreement, these general terms of lease and general terms of insurance, and in particular when the Lessee uses the vehicle against the provisions of the lease agreement or the vehicle's designation, neglects the car to the extent that it is exposed to damage or loss, provides it to unauthorized persons, and does not comply with the conditions specified in point 12 of the terms (traveling abroad). Then, the Lessee is obliged to immediately return the vehicle to the Lessor.

6.2. In the case of the Lessee's delay in payment of the lease rate, deposit or any other amounts arising from the lease agreement or general terms, the Lessor is entitled to terminate the lease agreement with immediate effect (by means of phone call – conversation or/and text message). Then, the Lessee is obliged to immediately return the vehicle to the Lessor.

6.3. In the cases specified in point 6.1 and 6.2, the Lessor or the authorized person/entity – is entitled to undertake actions specified in point 10.3.

6.4. In the case of the Lessee's delay in the vehicle collection, the Lessor is entitled, at his or her own discretion, to: request the payment of the contractual penalty in the amount of daily rate of lease of the subject of the agreement specified in the lease agreement for every day of delay in the vehicle collection or terminate the lease agreement within two weeks, counting from the day of occurrence of the circumstances that justify such termination.

6.5. The Lessee shall pay the Lessor the contractual penalty for his or her termination of the agreement or for the Lessor's termination of the agreement for reasons attributable to the Lessee and, in particular in the cases specified in points 6.1, 6.2 above and failure to comply with the terms specified in point 2.2 in the amount of 300% of the daily lease rate. The above sentence does not apply to the Lessee who is a consumer within the meaning of article 22¹ of the Civil Code.

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Subject to point 7.9, below, the Lessee who is a consumer within the meaning of article 22¹ of the Civil Code shall pay the Lessor the contractual penalty for his or her termination of the agreement or for the Lessor's termination of the agreement for reasons attributable to the Lessee and in particular in the cases specified in points 6.1, 6.2 above and failure to comply with the terms specified in point 2.2 in the amount of 300% of daily lease rate

6.6. In the case of theft, destruction, damage or failure to return the car on time by the previous Lessee or other random event, the Lessor may terminate the lease agreement within 2 weeks since the day of occurrence of the circumstances that justify such termination. In the case specified in the above sentence the Lessor undertakes to immediately inform the Lessee about the occurrence of the event that justifies termination of the agreement.

7. Liability, principles of compensation

7.1. The Lessee is at all times liable (regardless of liability specified in the general terms of lease and the lease agreement and regardless of liability and comprehensive insurance and compensation received on their account) – for the so called vehicle downtime fee in the amount specified in the Lessor's price list being currently in force or in other amount arising from the separate agreements, in the case of occurrence of:

- motor damage or any other damage, destruction (excluding total damage) or the vehicle's loss or theft. This amount is not subject to reimbursement and claims. Downtime fee aims at compensation of damage sustained by the Lessor as a result of the vehicle's downtime/loss and damage sustained as a result of depreciation of the vehicle's value due to occurrence of such events.

Point 7.1 does not apply to the Lessee who is a consumer within the meaning of article 22¹ of the Civil Code, which falls within the subject matter of point 7.3.

7.2. Regardless of the responsibility referred to in 7.1, the Lessee bears full responsibility for damages (including lost profits) arising from the lease, which are not covered by the insurance (including the circumstances indicated in points 4.3, 4.4 of these terms) or which are not full coverage of the insurer, in particular, the cause of which was driving a vehicle by unauthorized persons or forbidden use, and / or loading or improper servicing of the vehicle, the intentional fault of the Renter and caused by its negligence or recklessness, driving a vehicle after drinking alcohol, drugs, narcotic drugs and use of the car contrary to the purpose of, for example, participation in sports competitions, transporting goods that are against the law). Clause 7.2 does not apply to the Lessee who is a consumer within the meaning of art. 221 of the Civil Code, to which the entry 7.3 applies.

7.3 The Lessee who is a consumer within the meaning of art. 221 of the Civil Code is liable (contractual) for damage due to non-performance or improper use performance of the contract with respect to the obligation to return the car to the Renter in a non-deteriorated condition. Subject to point 13.5 of these conditions and / or points 4.3. 4.4, compensation for such damage occurs in the cases specified in these terms and conditions through payment of contractual penalties / fees referred to in the terms, including the annex in the amount indicated in the current Price List of the Lessor or in a different amount resulting from separate agreements. In the event of a communication damage in a vehicle, destruction, loss of a vehicle, theft of a vehicle, this so-called the fee for the stoppage is intended to cover the damage caused, including loss of earnings as a result of vehicle downtime or loss, loss of



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value by the car due to the occurrence of the event, covering the own contribution in the damage resulting from the insurance policy, transport costs, administrative costs related to damage handling. In the event that the actual value of the damage would ultimately be lower than the amount of the fees indicated in the contract and in Annex No. 1, the Lessor will immediately return the resulting difference to the Lessee.

The Rentee is liable (tort) according to the provisions of the Civil Code, if the damage was caused by (intentionally or unintentionally) the Lessee, in particular in circumstances specified in 4.3, 4.4 of these conditions, in the event of driving a vehicle by unauthorized persons, driving a vehicle after drinking alcohol, drugs, narcotics and the use of the car contrary to its intended purpose, eg participation in sports competitions. In the event of a tenant's liability (contractual and tortious) the choice of one of the grounds by the Lessor implies the application of the provisions concerning only the given Tenant's liability regime, i.e. either contractual or tortious.

7.4. The Lessee also bears full responsibility for mechanical defects of the vehicle resulting from his fault and not subject to warranty repair, in accordance with the rules provided for in these conditions, in particular caused by refueling the wrong fuel (ie gasoline instead of diesel or diesel instead of gasoline), amount of contractual penalties was specified in the current Price list of the Lessor

7.5. The Lessee is obliged to cover any losses of the Lessor or / and Rentis S.A (who own the vehicle or the User under the vehicle leasing agreements) and remove all damage to the property of the Lessor or / and the aforementioned Companies in connection with the use of the leased object, in particular in cases of non-compliance with clauses 3. i.e. m.in. related to excessive vehicle wear and loss, damage to tires, wipers, vehicle interiors, including damage to vehicle equipment, damage caused by cigarette butts, damage caused by customer smuggling with the use of the leased object, including lost earnings at the rental rate for each started daily. The above provision does not apply to the Lessee who is a consumer within the meaning of art. 221 of the Code to which 7.3 applies. In the event of refusal to pay compensation by the insurer through the fault of the Lessee due to the driver not submitting a written statement as to the place, time, circumstances and reasons for the damage and / or failure to submit any documents required by the insurer, the Lessee is obliged to pay the full repair costs damages.

7.6. The Lessee is liable for any damage caused by his own fault, driver and other car passengers to third parties during the term of the rental agreement in connection with the use of the rented vehicle, not covered by insurance compensation or not covered by the insurance. The provision 7.7 does not apply to the Lessee who is a consumer within the meaning of art. 221 of the Code. to which 7.3 applies.

7.7. The Lessor is not responsible for the breach by the Lessee or driver of road traffic regulations and all fees, payments, fines, penalties that arose in connection with the use of the vehicle by the Lessee. In the cases referred to in the preceding sentence, the Lessee is obliged to pay for such penalties, etc., submitting relevant testimony or explanations.

7.8. The Lessor is not responsible for the belongings left and carried by the Lessee and third parties in the subject of the lease.

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7.9. The Lessee may limit the amount of "Charge for downtime" or free himself from the obligation to pay the "Downtime Fee" referred to in points 7.1 and 7.3 - in the event of a Lessor's purchase of a service called TOP COVER (reduction) or SUPER TOP COVER (abolition) of costs this fee. The cost of the TOP COVER (TC) or SUPER TOP COVER (STC) service depends on the class of the car, and its height has been indicated in the current Lessor's Price List. The purchase of services referred to in this paragraph shall not release the Lessee from the remaining responsibility specified in these terms, including liability in the cases referred to in points 4.3 and 4.4.

8. Procedure in the case of accidents and other sudden events

8.1 The Lessee is obliged to immediately report to the Lessor any events that may result in the insurer's obligation to pay compensation, in particular motor damage, break-in, vehicle theft, vehicle and equipment damage, including damage caused by vandalism, by calling the phone number specified by the Lessor in the lease agreement (active 24 hours, including bank holidays), as well as provide the Lessor with a detailed written report and details of the event not later than on the vehicle's return.

8.2 The Lessee is obliged to immediately notify proper services (in particular the Police) about any road accident or collision that occurred as a result of the use of the vehicle to immediately notify proper services (in particular the Police) about fire, theft or other damages, regardless of who is responsible for such event.

8.3 The Lessee is obliged to take appropriate measures provided for in the traffic regulations in order to assure traffic safety on the site of accident.

8.4 In the case of an event specified in the previous sections, which is caused by a third party who can be identified, the Lessee is obliged to acquire a perpetrator's declaration and a statement of the Police, confirming the perpetrator's fault and containing any other data required by the insurer providing the vehicle's insurance, under an insurance agreement, including: perpetrator's full name, registration number and make of a perpetrator's vehicle, number of his or her insurance policy, and name of the insurer that issued the policy. If a perpetrator is unknown, the Lessee is obliged to immediately contact the Police in accordance with point 8.1.

8.5. The Lessee is obliged to immediately inform the Lessor if the vehicle is unfit for further journey or was damaged in any way.

8.6. The Lessee is obliged to proceed in accordance with the Lessor's guidelines. Further proceedings depend on the type of damage. In the case the Lessee does not comply with the General Insurance Terms and the Lessor's guidelines, the Lessee is fully liable for any damages and losses incurred by the Lessor, Rentis S.A. on that account.

8.7 In the case of any damage the Lessee is obliged to use all available measures in order to reduce damage or secure the vehicle against further damage.

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9. Repairs

9.1 When needed, the Lessee can perform any maintenance services and repairs relating to the subject of the lease agreement only upon prior (earlier) notice to the Lessor, only and exclusively upon the Lessor's approval and only and exclusively in Authorized Service Stations for a given car make, unless, in this particular case, the Lessor indicated a different service station or agreed to the vehicle's repair in an unauthorized service station.

9.2. The Lessee is obliged to appear in the authorized service station at the time and place indicated by the Lessor in the case of breakdown which removal may cause further breakdowns, threat to traffic or lack of proper protection against theft. Such an obligation applies also to appearing for performance of the vehicle's warranty inspection if it falls within the period of lease. Subject to point 7.9., in case of losing the car guarantee due to fault of the Lessee or a driver of a vehicle as a result of failure to fulfil the obligations shown in the previous sentence by the Lessee or driver of a vehicle or other activities of the Lessee or driver of a vehicle, he shall be obliged to pay the contractual penalty in the amount of PLN 1230.

9.3. Repair of any breakdown that occurred due to the Lessee's fault or negligence shall be performed at the Lessee's expense.

10. Vehicle transfer and return

10.1. The Lessee undertakes to return the vehicle in good condition (pursuant to point 3.3), with complete equipment and documentation. Terms and hours of transfer and return of the vehicle are specified in the lease agreement. The Lessee covers any expenses related to the vehicle return.

10.2. In the case of the Lessee's delay in the vehicle return he or she is obliged to pay the Lessor the contractual penalty specified in point 4.7. Regardless of the above, **RENTIS** or the authorized person/ entity shall notify the Police about misappropriation of the vehicle and are entitled to undertake actions specified in point 10.3.

10.3. In the cases specified in point 6.1 and 6.2, 12 and failure to return the vehicle in time period indicated in the agreement or/and despite expiration of the lease agreement, or/and in the cases specified in point 4.7 or/and 4.8, the Lessor or the authorized person/ entity - shall be entitled to immobilization of the vehicle or/and its opening and towing to the Lessor's seat, regardless of the vehicle's location.

10.4. Due to the reasons justified by the content of the lease agreement, entitlements specified in point 10.3., as well as authorization of the Lessee to perform the activities indicated in point 10.3 by the Lessor or/and authorized person/ entity are irrevocable.

10.5. Both transfer and return of the vehicle by the Lessee shall be confirmed by means of a protocol signed by both Parties, which constitutes an integral part of the lease agreement.. The Lessee receives a clean and ready-for-use vehicle.

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10.6. Subject to point 7.9, in the case of vehicle return without car keys, both registration plates and registration card, fire extinguisher or/and other equipment specified in the Transfer Protocol, the Lessee shall be obliged to pay contractual penalties and/or fees shown in a valid price list the contractual penalty specified in the Lessor's price list being currently in force for each missing piece of equipment. In the case more than one piece of equipment is missing the penalties are summed up.

11. Replacement car

11.1. In the case the Lessor is not able to provide the Lessee with the reserved car, he or she shall be entitled to provide the Lessee with a vehicle of the same or bigger size as accepted by the Lessee. In such a case the Client does not bear any additional costs. If the Client accepts a smaller vehicle then the difference in price (lease rate) shall be reimbursed to the Lessee. Any expenses related to operation of a bigger vehicle, i.e. e.g. cost of fuel, shall be borne by the Lessee.

12. Traveling abroad

12.1. Leaving the borders of a country with the vehicle is allowed upon prior written consent of the Lessor and (if the need arises) with additional insurance which is fully covered by the Lessee. Travels to regions at war or threatened with war and to Russia, Belarus, Ukraine, and Moldavia are forbidden.

If the conditions specified in this point are not met, the Lessee is obliged to pay the Lessor a contractual penalty in the amount of PLN 500. In addition, the Lessor may terminate the lease agreement immediately, in accordance with point. 6.1 and use the rights indicated in point 10.3.

13. Legislation, place of jurisdiction, and others

13.1. Any notifications arising from the agreement and related to it, except cases clearly indicated in these general terms of lease, shall be made in writing, and unless agreed otherwise, shall be passed personally by each Party, a messenger or by registered mail.

13.2. Any notifications, unless agreed otherwise, passed within the agreement or related to it,

shall be deemed effective:

- a) if they were passed in a written form and delivered in person or by a messenger – on the day of delivery,
- b) if they were sent by registered mail – on the day of delivery or within 14 days since sending by registered mail.

13.3. Changes to the Agreement and these general terms, shall be null and void unless made in writing, subject to situations explicitly specified in these general terms of lease. The Lessor's price list being currently in force serves as an annex no. 1 to these terms and constitutes their integral part.

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13.4. Changes to the addresses of the Parties do not constitute changes to the agreement and do not require signing of any additional annexes. The Parties shall notify each other in writing about the aforementioned changes. In the case of failure to comply with the above obligation, delivery to the last known address shall be deemed effective.

13.5. Provision of the contractual penalties and fees in these general terms does not interfere with the Lessor's right to seek compensation for damage caused by the Lessee, to the extent in which such damage exceeds the amount of the contractual penalty/fee provided.

13.6. The Lessee is not entitled to assign the rights and obligations arising from the Agreement to any third party without prior written consent of the Lessor, which shall be null and void unless made in writing.

13.7. The Lessor is entitled to assign the rights and obligations arising from the Agreement to any third party without the Lessee's consent.

13.8. Any exceptions to the General Terms of Lease by Rentis are included in the lease agreement or in the separate agreements. Any annexes to the Lease Agreement, price List being currently in force and General Terms of Insurance constitute an integral part to the lease agreement.

13.9. The agreement shall be governed by the Polish law. The matters not provided for by this agreement shall be governed by the Civil Code.

13.10. The competent court shall be the Competent Court for the Lessor; it does not apply to the Clients who are consumers within the meaning of article 22¹ of the Civil Code.

14. Vehicle reservation and conclusion of the contract via the Internet.

14.1 The vehicle reservation via the Internet is made via the form provided on the RENTIS website.

14.2 Lease agreement is concluded by sending the completed and accepted form by the Lessee to the address of RENTIS, which form is the Lessee's offer of renting the indicated vehicle (and request for its availability), at the indicated time and place, and RENTIS accepts the offer of the Lessee through reservations confirmed by RENTIS.

14.3 Subject to point 14.4. and 14.5. if RENTIS accepts the Lessee's offer, the Renter will receive from RENTIS to the indicated e-mail address "confirmation of booking in the Rentis.pl system" - a voucher, indicating the Lessee's data, the rental period of the vehicle and the place of collection of the vehicle.

14.4 The condition for accepting the reservation by RENTIS is the total fulfillment by the Lessee of the following conditions: acceptance by the Lessee of the General Terms and Conditions of vehicle rental by RENTIS, fulfillment by the Lessee of the conditions provided for in point 2 of these General Terms and Conditions of the rental by RENTIS, submitting the form for at least 24 hours. before the rental date indicated in the form, provide your credit card details that meet the conditions referred to in point 5.5 of these terms.



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14.5. When booking a specific vehicle model, i.e. "Vehicles on request", the Lessee will receive first from RENTIS to the indicated e-mail address "confirmation of acceptance of the query in the rentis.pl system". Then RENTIS within 24 hours, receiving the form will confirm the availability of the vehicle or, if possible, information about the alternative available solution

14.6 In each case, after the conclusion of the contract, the Lessee is obliged to pay the reservation fee in the amount of PLN 100, on the date indicated by RENTIS, at the Lessee's discretion: by transfer to the bank account indicated by the Lessor or by enabling the Lessor to block the funds on the credit card. Failure to pay the reservation fee in the above within the time specified in the previous sentence, shall be deemed as cancellation of the reservation by the Lessee and withdrawal from the contract.

14.7 A Lessee who is a consumer within the meaning of art. 221 KC has the option - without giving any reason and without incurring costs - to withdraw from the lease agreement within 14 days from the date of receipt of the confirmation of the vehicle reservation. The tenant may withdraw from the contract by submitting a statement to RENTIS before the expiry of the deadline referred to in the previous sentence to the address of RENTIS. However, if the date of commencement of the rental period falls shorter than 14 days from the date of receipt of the confirmation of the reservation, the Lessee hereby declares that he will perform the lease service by the date indicated by him, i.e. before the statutory deadline for withdrawal from the contract expires.

14.8. Subject to point 14.7. The Lessee may cancel the reservation (withdraw from the contract) by notifying RENTIS by e-mail about the cancellation of the booking no later than 24 hours before the beginning of the rental period. If cancellation will take place later than 24 hours before the beginning of the rental period, each time the Lessee will be charged by the Lessor a fee in the amount of the reservation fee - for the costs of vehicle preparation and rental organization incurred by the Lessor.

14.9. Notwithstanding the charges referred to in 14.6, at the moment of the Lessee's vehicle being issued, the deposit referred to in point 10 will be blocked on the Lessee's credit card. 5 General terms of vehicle rental, hence the Lessee is obliged to present the credit card the Lessee provided in the online form - in accordance with point 5.5 of these lease terms.

14.10. Lack of receipt by the Renter of the vehicle at the place and time agreed by the parties shall be deemed as withdrawal from the lease by the Lessee. In such a case, the Lessee will be charged by the Lessor a fee in the amount of the reservation fee - for the costs of vehicle preparation and rental organization incurred by the Lessor.

14.11. If the Lessee fails to meet the requirements set out in these General Terms and Conditions, including non-compliance of data provided in the online form, Rentis will be entitled to terminate the lease without notice. In such a case, the Lessee will be charged by the Lessor a fee in the amount of the reservation fee - for the costs of vehicle preparation and renting organization incurred by the Lessor.

14.12. RENTIS may cancel the reservation and / terminate the rental agreement without notice at any time, in the event of obtaining information from the Police and / or other reliable source about the unreliability and unreliability of the Lessee, justifying the fear of non-performance or improper performance of the contract by the Lessee.

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14.13. In the case of extending the rental period, fees are calculated in accordance with clause 4.8 of these General Terms and Conditions of vehicle rental, according to the price list (rental rates) in force at RENTIS as at the day of rental extension.

14.14. In matters not covered by this section, the reservation of the vehicle via the Internet via the form shall apply to the other provisions of these General Rental Conditions.

15. Storage and processing of personal data

15.1 Providing personal data is voluntary, but necessary for the conclusion or performance of contracts, possibly taking action at the request of the data subject, before concluding the above-mentioned contracts. The consequence of not providing personal data will be the inability to enter into and perform the contract.

15.2. All information regarding Rentis processing of personal data, including data controllers, purpose, scope, processing period are included in the Information Clause attached to the rental agreement and are set out in the Privacy Policy available at www.rentis.pl by the Lessor (detailed data in the agreement) to perform the concluded lease agreement. The Lessor does not intend to disclose collected data to any entities – except for the entities of Rentis S.A. seated in Warsaw (founders of Rentis) and Authorized Representatives of Rentis who are listed on the following website www.rentis.pl seated in Warsaw, in relation to performance of the lease agreement and settlement of entities.

15.4. In order to detect and prevent crimes and protect the Rentis property, vehicles are equipped with an electronic device (GPS) to track the routes covered by the vehicle. This information can be used during and after the rental only if necessary (eg transfer of the vehicle), in accordance with the law.

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Annex no. 1 Price list containing the contractual penalties/ fees to the General terms of car lease – it provides gross amounts

No.	Contractual penalties for:	Amount:	
1.	Smoking in the car, transport of animals	PLN 400	
2.	Hauling of other vehicles	PLN 250	
3.	Cleaning of the car interior	PLN 250	
4.	Cleaning of the car exterior	PLN 50	
5.	Damage to the upholstery	According to the valuation of the contractor +10%	
6.	Misfuelling of the vehicle (ON instead of PB or PB instead of ON)	PLN 600	
7.	Loss of the car warranty due to the fault of the Lessee or driver of the car	PLN 1230	
8.	Lost registration plates	PLN 400	
9.	Lost car keys	PLN 500	
10.	Lost vehicle registration card	PLN 300	
11.	For each day of excluding a vehicle from use caused by the necessity to restore the new objects referred to in points 7, 8 and/or 9	Fee depending on vehicle class, according to a currently binding rate of the rental fee for each day of the vehicle exclusion	
12.	Lack of: first-aid kit, warning triangle, fire extinguisher	PLN/pcs. 60	
13.	Lack of car owner's manual	PLN 150	
14.	Lack of a hubcap	PLN/pcs. 100	
15.	Missing equipment not included in the price list/ damage to the chassis	According to manufacturer's pricing +10%	
16.	Damage to tires or rims (if it is not possible to buy one tire / rim of the same type - cost x 2, for the purchase of the second tire / rim on the same axle)	Categories: Mini, Economy, Compact/Hybrid/SUV small/small LCV	PLN 200 /pcs.
		Family, Minivan/SUV/Van/Large LCV	PLN 500/pcs.
		Premium/SUV Premium	PLN 700/pcs.



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		Luxury	PLN 900/pcs.
17.	Lack of fuel	Cost of purchasing missing fuel + fee of PLN 50	
18.	Extension of lease period without the Rentis' knowledge	300% of the daily fee for every commenced day Consumers- 125 % lease rate for each day being currently in force	
19.	Total damage to the vehicle (contractual penalty does not apply to consumers)	PLN 4000	
20.	Traveling abroad without Rentis' consent	PLN 500	
21.	Providing the institution / body, the leasing company with information about the person using the car, in connection with the Lessee or the person driving the car driving offenses (eg photo from the speed camera) or non-payment of the parking charge or additional fee in the paid parking zone.	PLN 100	
22.	Damage or return of incomplete accessories, eg navigation, Wi-fi router, telephone, etc.	PLN 250	
23.	Return of a dirty child seat	PLN 50	
	Additional fees for:	Amount:	
1.	Car downtime:		
a)	Mini and Economy class	300 €	
b)	Compact class, small LCV, small SUV, Hybrid	450 €	
c)	Family class, SUV, MiniVan, VAN, large LCV	600 €	
d)	Premium, SUV premium and Cult class	750 €	
e)	Luxury class	1000 €	
2.	Limited "Fee for car downtime" after purchasing TOP COVER protection in accordance with point. 7.9		
a)	Mini to Premium class (point 1, abcd)	PLN 500	
b)	Luxury class (point 1e)	PLN 1000	
3.	Drive Restrictions & One Ways Fees		
a)	Rent with the return in another Rentis branch in Poland	PLN 315	
b)	Rent with the return in another Rentis branch in Czech Republic, Lithuania or	PLN 1250	

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	Latvia	
4.	Traveling abroad	PLN 200
5.	Reservation fee	PLN 100
	DEPOSIT	
a)	Mini and Economy class	300 €
b)	Compact class, small LCV, small SUV, Hybrid	450 €
c)	Family class, SUV, MiniVan, VAN, large LCV	600 €
d)	Premium, SUV premium, Cult class	750 €
e)	Luxury class	1000 €

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